## SIS STAFF MEETING MARCH 2021

Roxanne Missingham University Librarian





We acknowledge and celebrate the First Australians on whose traditional lands we meet, and pay our respect to the elders past and present and emerging

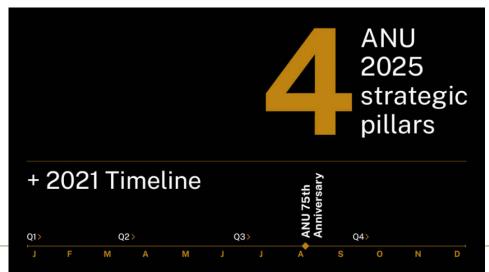
### University wide activities

### Strategic planning

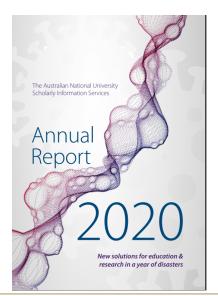
Our key strategic goals:

- Deliver a student experience equal to the world's best;
- Conduct research that transforms society and creates national capability;
- Meet our national responsibilities through a renewed compact with Australia; and
- Be an equitable and inclusive University of choice.

https://www.anu.edu.au/about/str ategic-planning



## 2020 – a year of major change



Libraries, archives and scholarly publishing stand at the heart of a university and its mission. In a university committed to excellence, collections and services are key to delivering an exceptional education experience; providing a knowledge base for world class research; and achieving international viability and impact for the scholarly outputs of the university community.

2020 was a year like no other. The challenges created by disasters required new and innovative approaches in order to connect the community to knowledge at times when the campus was not accessible, and in subsequent months. Staff in the Scholarly Information Services Division rose to meet the community's needs with passion and care.

I would like to recognise the contribution of all staff. In a year when the disasters seemed endless – the service, innovation, and care shown to colleagues to ensure compliance with COVID-19 safety measures was exceptional.

Professor Paul Pickering Chair Library Advisory Committee Quarter 1 – bushfires, smoke, hailstorm and COVID-19

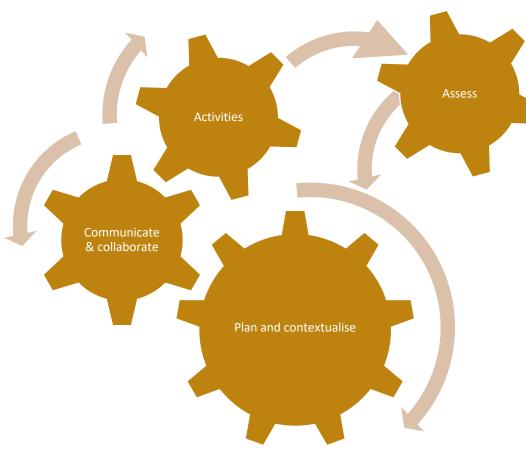
Quarter 2 – moving to support remote learning and study and reaching the world

Quarter 3 – maturing services to support remote learning and study, and reaching the world

Quarter 4 – digital transformation reaches new levels to support education and research



# Planning and delivery





### Our divisional plan

Scholarly Information Services Plan 2021 (PDF, 201.72KB) Service goals and service indicators for Scholarly Information Services for 2021.

<u>SIS Library Services Plan 2021 (42KB)</u> Service goals and service indicators for SIS Library Services for 2021.

ANU Archives and ANU Records Plan 2021 (PDF, 101.04 KB) Service goals and service indicators for ANU Archives and ANU Records for 2021.

<u>SIS Digitisation Plan 2021 (4.1MB)</u> A brief summary of the digitisation projects for 2021.

Privacy Office Plan 2021 (PDF, 116.75 KB) Service goals and service indicators for the Privacy Office for 2021.



Scholarly Information Services 2021 Plan on a page

We provide knowledge services to the university for research, education, world class impact through dissemination of knowledge and to inspire scholarship throughout the world.

#### CURRENT STATE DESIRED FUTURE STATE

From:....knowledge aware

Our Team Purpose

To:....knowledge activated university inspiring scholarship world wide

CRITIC	AL SUCCESS FACTORS. How will we deliver on our future state	QUARTERS	LEADS	PARTNERS
1. - - -	Collection – activated knowledge infrastructure Minimise risk of loss and deal with damage/storage - fire, hailstorm and other disasters Progress plan for storage solution Increase digital access – measure progress through use and feedback around relevance (Press, Digital Scholarship, Archives, Library) Flood replacement collection rebuilding			F&S Academics
2. - - -	Services – for a knowledge based university Integrated UG support model including Library, Archives, Digital Scholarship through holistic program. Assess university needs for scholarly, digital and information literacy capabilities Review of library hours and service model statement Activities to improve service from feedback program including Insync survey, regular LAC meetings, PARSA/ANUSA Proposal for support of learning spaces (working with ITS and F&S)	Report Q2 Model Q3		AQAC ADEs CLT LAC
<b>3</b> . - -	Research support Integrate Carto GIS through whole of university service model (Division) Significantly increase international impact of ANU research through increase knowledge of academic communication/publishing and success through OA program of activities	Q1/2 Q3		Colleges
4. - -	University operation Improve record keeping practices and effectiveness (SharePoint ERMS integration) & ANAO Audit findings Improve capability of ANU staff and provide specialist advice in FOI, Privacy, copyright and record keeping	Q4		ITS CGRO
5.	Developing a culture of professional excellence -Develop skills and knowledge through Division's development plan - Data governance transformed			PPM ITS

## Framing our work

Acknowledge the contribution made by staff who have taken the voluntary separation.

We are all working to understand the delivery paradigms, needs and welcome our colleagues from:

- Academic Skills and
- Carto GIS

All staff are part of the discussions about our services and activities – a planning day occurred in February and we are exploring 2021 opportunities and challenges.

There are no changes to the budget for the division given to us in late 2020 for 2021.

We continue comply with the COVID-19 planning, protocols and procedures.

New computers will be coming in April – ordered last November and being images and rolled out – thank you to the COO!





#### Flexibility at ANU

ANU is dedicated to flexibility for our staff, when it comes to resp and success at work





Fact sheet for staf

Place flexibility Shifting the hours that you work Working away from compus adjusting start and finish times





Travel flexibility Career flexibility Managing the impact of work travel. Time to pursue career goals.

Hours flexibility





Micro flexibility

geowner: Strategic Communications & Public Affair



Paid parental leave, career re-entry carers leave, purchasing extra leave overing school holidays



Contact Culture & Development Send email

Leave flexibility

Financial flexibilit leave, salary packaging superannuation flexibility

Many staff have individual flexibility agreements – if you haven't done an application and wish to do so please talk to your supervisor and fill in the form.

It is important to talk to your supervisor about workloads and we will continue to make sure that any adjustments are made.

As advised applications for reclassification continue to be able to be made.

If supplies need to be ordered please ensure that happens – if a credit card can't be used because an issue we can use another credit card.

Accommodation – thanks to everyone for their patience and contribution. Particularly everyone in SIS facilities, Heather, all teams in Menzies, DLT, Academic Skills, Carto-GIS, Erin, Records. We will continue to adjust as we learn how some of the details need to be reshaped.

Spaces – working with the Library Advisory Committee on ensuring that storage and library and SIS buildings are included as a priority in future planning.

Copyright Tribunal – we await the outcome of the UA/CAL case. Note Music licence 10% discount for Tier 1 licence fees to be paid in 2021.



ANU Press – working with the Advisory Committee and a working group on shaping expectations to match our resources. Amazing success in 2021 -13 titles, 21 in production, 483k downloads Jan/Feb, ADB vol 19 launched



### Changes from the university:

- Recruitment process now includes WWVP for new appointees from 15 March
- Travel forms



The world is a fascinating place.

Some initiatives and suggestions from the planning day

- LibStaffer piloted, to be rolled out in April, pending cybersecurity & privacy finalisation
- Student experience: feedback includes Insync survey
- Digitisation incl. Sydney Stock Exchange (Digital Scholarship team)
- Data governance (UL) ARDC grant
- Workforce planning and development of capabilities
- Library space incl. storage (SIS Exec)
- Desktop refresh roll out April
- ANU digital roadmap presentation at meeting
- SharePoint ERMS connection
- Indigenous collections and services (University Archivist)
- Assess Academic skills and digital capabilities needs of ANU community (Gold means commenced)



## A university for the nation



A postwar reconstruction initiative:

- (to) bring credit to Australia, advance the cause of learning and research in general, and take its rightful place among the great universities of the world
- solving the many complex problems which are the joint responsibility of all the universities
- our people should have available everything they need to permit their decisions to be made wisely

Word cloud from First report of the Interim Council, 1946

Second reading speech of the Minister, J.J. Dedman





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## Support

### Reminder

Employee Assistance Program

ANU has two Advisers to Staff on campus:

Gail Frank - Ext 53616 (Tuesday, Wednesdays & Thursday)

**Maaria Haque** - Ext 58283 (Wednesday, Thursday, Friday & alternate Tuesdays)

On-campus appointments can be made during business hours. If we can't take your call, leave a message or email <u>staff.adviser@anu.edu.au</u> and we will get back to you.

https://services.anu.edu.au/human-resources/wellbeing/employeeassistance-program

