

Library Services highlights 2021

Reshaping the Library

- Continued with the plan to reshape the Library with the establishment of new positions, these included -
 - a) Manger, Academic Competencies and Digital Capabilities
 - b) Manager, Collection information and analysis
 - c) Information Services & Spaces Coordinator
 - d) Supply Assistant, Document Delivery



Library Services highlights 2021

Flood Rebuilding project

Expenditure of the insurance money was the focus for this team in 2021. There have been changes to the staff with Cameron Allen moving back to the Collection access and discovery team. We welcome Naqiya Syed Abd Rahman to the team. Over 10 million items have been added to the Flood replacement project, these include -

- 3,658 have been donated and added to the collection

- 34,400 monograph items have been purchased to replace items lost in the flood

- over 155,000 serial volumes added

- numerous databases have been purchased



Library Services highlights 2021

Academic Competencies and Digital Capabilities

In preparation for the review -

International and national panel members sought and were invited to undertake the review by University Librarian

Invitations sent to members of the ANU

Self assessment from the ACDC team was created and submission date set

Two day face to face meeting organised for January 2022

Other activities

Majority of classes and training sessions delivered online in 2021

Development and delivery of ANU's 1st Academic Integrity Week



Library Services highlights 2021



Access to ANU Library resources during ACT lockdown

Client Services

Expansion of Click & Collect

With COVID continuing and the campus closure August to October, the print collection service created in 2020 was expanded in 2021.

Open to all staff and students
Two collections per week
If the requester lived local to the Acton campus or to where the staff member lived – items were delivered to their home addresses
Academics and students really appreciated this service

Suite of new software products from Springshare

LibCal
LibChat
LibStaffer

Hail remediation work on the Chifley and Law libraries expected to start soon.

Auto Scheduler

Auto Schedule staff in unfilled shifts between these dates:

 2016-12-04 to 2016-12-10

Limit each staff member to 1 shift per day

Auto Schedule  Favorite Staff only 



Library Services highlights 2021

Collection access and discovery

- copies Purchasing of online digital where possible
- DDA and EBA packages heavily utilised
- inline Serials renewals completed with ANU Finance protocols
- Invoice payments already 80% converted to an online workflow continued while Library staff were working from home
- Contract work to acquire ALMA (new Library Management System) undertaken



Library Services highlights 2021

Document Delivery

Supplying inter library loans throughout the lockdown period

Receiving inter library loans throughout the lockdown period

Extension of service by sending links to e-books and serial articles if the Library had access

Backlog of items received back from borrowers that needed to be sent back to originating library post return to campus

Return to “normal” service once staff returned to campus



Library Services highlights 2021

SIS Facilities

This team helped keep the photocopiers serviced and operating during the campus lockdown period

Courier run to Hume continues to play a vital role in delivering Library services

Contribute to minimise rain damage to the buildings and book stock as we await roof replacement



HUGE THANK YOU TO ALL
LIBRARY SERVICES STAFF
FOR ALL THEIR WORK IN
2021 – A VERY DIFFERENT
AND DIFFICULT YEAR.



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