



# Library services 2021

Heather Jenks

Associate Director, Library Services

ANU Library

[heather.jenks@anu.edu.au](mailto:heather.jenks@anu.edu.au)

## So far....

- COVID19 requirements – extension to Library hours
- SM2 positions in place
- Changes in service delivery – LibStaffer
- Access & Collection budget changes

## The different ....

- ITS has closed their service desk in Chifley Library
- We welcomed Academic Skills and the Digital Literacy team into the Chifley Library in early 2021
- Collection Access and Discovery combined team moved closer together in the Menzies Library
- Realignment that reflects two streams within the Library
- Creation of two new positions to lead these streams



## The buildings ....

- Menzies Library – both lifts are to be replaced in 2021
- The older lift in the Chifley Library is also on the replacement lift for 2021
- The Law and Chifley rooves – damaged in the 2019 hail storm – are to be replaced in 2021

## The replacing ...

- Flood Team – Luciana and Cameron, plus Chifley staff and Stand down staff, have been working to replace lost title in the 2018 flood
- Due to COVID 19 restrictions there are issues with titles from overseas taking many weeks to arrive
- During Semester, Stand down staff work on the the receipt, unpacking and checking in of print items lost in the flood – to date 30% of lost items are now available
- The team is working with Harry Hartog staff to locate replacement copies of Australian materials

# Thank you ....

- Thank you to all Library Services staff for all your work
- Reporting lines for many have already changed – there are some that will change again once positions are in place
- There is further work to be done to ensure that the formation of the streams and teams is completed



Any questions?





Thank you