



The ANU Library chatbot launched this week

SIS News

COVID 19

Return to Campus work. Heather and I were fortunate to be invited to attend the COVIDSafe Scenarios workshops this week. Respond Global ran the event for ANU and a great group of staff from across the university attended the events held over two days in the Marie Rey Centre. The presentations were very informative. It was a wonderful opportunity to work through the university's protocols and standards using three scenarios. One scenario was set in the JB Chifley Library and let us work through the approach should a patron be found to be COVID-19 positive. The processes were a reflection of the ANU and also an opportunity to understand the interaction with the ACT Centre for Disease Control. Some areas were identified for further development. It highlighted the complex interactions required from many areas in the University.

SIS – changing demands. Some interesting changes in use of our services:

Looking at the 2015-2019 pattern of use:

- Libraries:**
 - Shelving decreased by 34.6%
 - Total physical collection loans decreased by 40.3%
 - Visitors (Users) increased by 4.7%
 - Theses moved online
 - New journals and books primarily digital with digital workflow
 - Library e-collection use 39.32%
- Doc supply/Interlibrary loans from ANU users decreased by 14% from ANU collection increase 10.7%
- Around 50% drop in article reach
- Requests from off campus users decreased by 47.3%
- Reserve Scanned copies decreased by 55.7%
- Scanned course guides increased by 40%
- Reference decreased by 31.3% (library queries), 50.2% (CAUL reference queries)
- Hume Repository Total items supplied to other institutions -14.23%
- Loans 146.17%

Archives

Collection use 27.58% Enquiries 16.95%

ANU Press

Downloads 224.41%

Digital Collection

Downloads 680.15%

TRAINING: Number of Attendees: face to face -13.41%

The January to June 2020 figures are on the Intranet – thanks to Margaret for putting it together and to those who contributed – highlights (noting most changes were from COVID-19 and the comparison is to the first six months last year):

- Library**
 - Number of print resources borrowed 32,224 -50.80%
 - E resources use 2,495,330 -21% (change in methodology)
 - Enquiries 14,561 -25.2%
 - Visitors 251,161 -61.7%
- Archives**
 - Collection use 6,455 -57.7%
 - Enquiries 400 -33.8%
- Records**
 - New Documents (Manual creation) 53,879 1.2%
 - Document views 141,079 54.6%
- ANU Press**
 - New titles published 19 -5%
 - Usage 2,039,792 86.6%
- Open research**
 - Collection size 1110,491 7.8%
 - Usage 1,269,938 8.47%
- Research and Information Skills**
 - Number attendees 4455 -22.5%
 - Sessions 301 -31.3%

Chatbot now live. Thanks to SIG members who introduced us to this tool – this is an opportunity to more effectively provide self help to our users. Staff from all libraries and SIS Communications have done marvellous work pulling together everything we think is of value to those seeking information. It's now live and anyone who opens the [ANU Library home page](#) will see the chatbot. It will continue to be developed – do send your ideas to SIS Communications. Well done everyone!

Copyright.

- Australasian Performing Right Association Ltd application for revocation of authorisations A91367 – A91375 and substitution of new authorisation A1000433—determination.** The Australian Competition and Consumer Commission (the ACCC) has [issued the determination](#). APRA sought authorisation to enable it to continue its arrangements for the acquisition and licensing of performing rights in musical works. For the reasons set out in its determination, the ACCC has decided to grant conditional authorisation for four years. The ACCC has imposed a condition requiring APRA to take steps to better publicise the availability of the scheme and has also imposed conditions to strengthen the independence of the ADR scheme. The ACCC has taken steps to further improve the transparency of APRA's licensing and distribution arrangements. Finally, the ACCC has imposed a condition of authorisation requiring APRA to publish an annual transparency report which includes information on rights revenue, APRA's operating costs, distributions to members and amounts received from and paid to overseas collecting societies.
- Queensland University of Technology released the article [COVID-19 challenges copyright law and library lending](#) primarily covering the NEL case.
- The new Music licence negotiated by Universities Australia has been signed by the Vice Chancellor this week – information on the details of the licence and new conditions will be available from UA shortly.
- Alic held a good session this week - "**E-Resources during COVID-19: copyright and licensing issues**". [Webinar recording on E-resources during COVID19 and Presentation slides: E-resources during COVID19](#)

Copyright.

- CAUL has released two videos, [CAUL Round table with university librarians on innovative library responses to COVID-19](#) and [CAUL Webinar: Lightning talks by university library staff on innovative library responses to COVID-19](#)
- CAUL and AOASG have released a [brief joint statement](#) welcoming COALition S's statement on the new Rights Retention Strategy

Zoom. Changes are occurring - From 19 July 2020, Zoom will require a password for all newly scheduled meetings and webinars. For most people this will mean no change, as passwords are on by default

CLOCKSS. The million CLOCKSS Archive, to 38.1 million, and by 14,000 books, to 200,000. The Mellon-funded project to ensure the preservation of cutting edge enhanced e-books (also known as "interactive scholarly works") has completed its first two phases and is now midway into the third. CLOCKSS continues to embrace new content types, as scholarly publishing continues to evolve. CLOCKSS triggered 11 more journals for Open Access, after the publisher decided to cease making the content available. There are now **64 triggered journals** available for Open Access via CLOCKSS.



Palace letters. The letters exchanged between Governor-General Sir John Kerr and Buckingham Palace during Kerr's time in office have been [discussed](#) by the National Archives. A great deal of [insights](#) is occurring over the insights that are being gained – perhaps the most important aspect is that the letters are now available for deep analysis. Thanks to Dr. Jenny Hocking, her legal team and the High Court for the decision historians will be able to review the letters in the coming years.

[Roxanne Missingham University Librarian](#)

Events

ALIA Chats 'after work drinks', virtually...
Time: every Friday 5pm AEST for at least 40 minutes - sometimes we add several extra sessions to account for people's availability, and a 7pm AEST session for our WA friends.

LINK: A Zoom link is emailed each Thursday to ALIA Members. Let me know if you'd like the link – we are corporate members.

IFLA ARL Webinar series: Academic Library Services during COVID 19
When? 22 July 2020
Where? Online
During the first half of 2020, academic libraries across the world have been addressing unprecedented challenges brought on by COVID 19. A large number of these libraries, due to national legislation or institutional decision, had to close their doors and offer virtual services. Academic libraries have been reinventing their services to meet the teaching, learning, and research needs.

Members of the IFLA Academic and Research Libraries Standing Committee (SC) will be sharing their institutional or national experiences during this COVID 19 period. These presentations, together with the anticipated rich discussion emanating from the participation by the audience, will be captured and shared. During this pandemic period, collaboration should be the norm.
More details [here](#)

Open Access Scholarly Publishers Association Conference
When? 21 – 24 September 2020
Where? Online
More details [here](#)

Altmetrics conference
When? 21 and 28 October 2020
Where? Online
More details [here](#)

ARDC

ARDC Platforms 2020 EOIs are open Closing date 24 Jul
EOIs are now open for the ARDC Platforms program, which is seeking to increase the number and diversity of researchers with access to platforms and continue to encourage reuse of existing platforms, components and approaches.
[Read More](#)

ARDC Data Partnerships EOIs are open Closing date 31 Jul
Submit an EOI to create or develop high quality data collections that are national in scale, to support leading edge research (publications, grants, impact, science priorities).
[Read More](#)

ANU Press and Open Access Publishing

University presses in the time of COVID-19. Prof James J Fox 'ANU Press reflects on ANU Press in the Time of Covid- 19. There are very different use patterns – the importance and use of titles in the education context has overtaken the use of titles for research. This is the first in the history of the Press. These new uses have different geographic spreads – the different patterns of use reflect the challenges being faces in universities across the world. The nexus of our consumption of academic content in the western world and student environments reflects the importance of technology and access. The pattern of use in other parts of the globe is very different – the limitation on access to campuses and limitations on broadband mean that in many countries the potential of the press is less realised than in other times. Relating the new access challenges to the potential to unleash scholarly information suggests that relationships with universities need to be reconsidered and new strategies explored around equitable support for universities.
->> [read more](#)

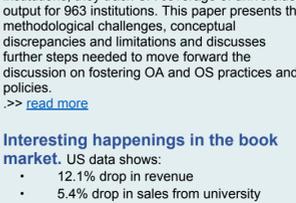
Society for Scholarly Publishing. The Society for Scholarly Publishing (SSP) has launched its [OnDemand Video Content Library](#), an innovative, "anywhere, anytime" alternative to the traditional webinar broadcast, designed for scholarly communications professionals to learn about timely topics and recent developments in publishing.
->> [read more](#)

NEH Awards \$1 Million in CARES Act Grants to University Presses. The National Endowment for the Humanities (NEH) has awarded \$1 million in CARES Act economic stabilization grants to ten university presses to help preserve jobs in scholarly publishing and provide for the continued publication of important academic research in the humanities during the pandemic. As part of these grant awards, ten university presses received NEH CARES funding to sustain academic publishing efforts. These grants will support the editing and publication of new books and journals on humanities topics, facilitate scholarly communication, and enable the digitization of scholarly ebooks to make humanities research widely accessible.
->> [read more](#)

Open Access uptake by universities worldwide. Nicolas Robinson-Garcia, Rodrigo Costas and Theod N. van Leeuwen review the date for indicators that allow monitoring the uptake of OA policies and their potential effects on research publishing and sharing practices. The study presents indicators of open access (OA) at the institutional level for universities worldwide. By combining data from Web of Science, Unpaywall and the Leiden Ranking disambiguation of institutions, they track OA coverage of universities' output for 963 institutions. This paper presents the methodological challenges, conceptual discrepancies and limitations and discusses further steps needed to move forward the discussion on fostering OA and OS practices and policies.
->> [read more](#)

Interesting happenings in the book market. US data shows:
• 12.1% drop in revenue
• 5.4% drop in sales from university presses
• Higher education course materials up 8.9%
• eBook and Downloaded Audio revenues were up.
->> [read more](#)

New titles:



Open Research

Reanalysis of Tweeting Study Yields No Citation Benefit. Much has been made of Twitter as a means of increasing impact and engagement – a new look at the data.
->> [read more](#)

New in the repository

- [Indigenous Protected Area for Waanyi/Garawa People](#)
- [Tipping Points in Australia's Climate Change debates. Where to Now?](#)
- [As US aircraft carrier departs Vietnam, what are the implications for regional security?](#)
- [Facebook can't resolve conflicts in Myanmar and Sri Lanka on its own](#)
- [OP-ED Taiwan's engagement with Southeast Asia is making progress under the new southbound policy](#)

Keeping up to date

Sharing Experiences of Journal Cancellations on a Rapid Timeline. Jaclyn McLean (University of Saskatchewan) moderated a discussion with Megan Heady (West Virginia University) and Kristin Henrich (University of Idaho), sharing their experience of a rapid cancellation. The summary is online.
->> [read more](#)

Tools for Negotiation: Using Unsub to Assess Subscription Value. Katharine Macy (IUPUI), Nathan Mealey (Wesleyan University) and Mark McBride (SUNY) joined Unsub's Heather Pliwower and Jason Priem, diving into Unsub's capabilities in assisting libraries with their negotiations and cancellation decisions. The webcast featured the perspective of two libraries: one that has used Unsub to unbundle and one that is still actively using the tool to decide whether cancellations make sense for them.
->> [read more](#)

SPARC tidbits.

- [Summary of Recent Debrief of Elsevier Big Deal Cancellations:](#)
- [Interview with Florida State University about their Elsevier Unbundling:](#)
- [College & Research Libraries News. The July/August 2020 issue](#) is online. Interesting articles:
• M. Wynn Tranfield, Doug Worsham, and Nisha Mody. "When you only have a week: Rapid-response, grassroots public services for access, wellness, and student success."
- Russell A. Hall. "Library strategic planning after COVID-19: Don't fight the last war."
- Jane Hammons. "Teaching information literacy: Developing an online course for faculty."
- Gale S. Etschmaier, Robin N. Sinn, and Jason Priem. "Negotiating big deals: ACRL/SPARC Forum at the 2020 ALA Midwinter Meeting."

A Case for Continued Strategic Investments by Research Libraries to Advance Research and Learning. The key findings – product type, usage, purpose of use, immediate access OA availability, cost and value.
->> [read more](#)

What Do Libraries Keep When They Cancel the Big Deal? Mary Lee Kennedy and Clifford Lynch reflect on six major strategic directions where research libraries have made—and must continue to make—sustained investments to ensure researchers and scholars can teach and make breakthrough innovations, even in the face of crises like pandemics.
->> [read more](#)

Advancing Digital Scholarship. ARL's fifth instalment on this topic.
->> [read more](#)

Oxford universities are open. A lovely blog from Richard Ovenden.
->> [read more](#)

Supporting Scholarly Research: Current and New Opportunities for Academic. The report surveys academic librarians and interviewed academic library administrators in the United States and Canada. The goal of the mixed-method study was to investigate how academic libraries are looking to deepen their support for research activities within the identification of funding opportunities, research data management and data services, new venues for publishing and dissemination, and collection of research metrics and impacts. This report has practical information and ideas for current and future strategies for supporting evolving research workflows and researcher needs.
->> [read more](#)

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Digital Library of the Middle East. The Council on Library and Information Resources (CLIR) and Stanford Libraries have released a public, open platform for the Digital Library of the Middle East (DLME), which aims to become one of the world's largest online archives of Middle Eastern and North African artifacts. It aggregates digital records of published materials, documents, maps, artifacts, audiovisual recordings, and more from the Middle East and North Africa (MENA) region.
->> [read more](#)

Exposure draft available for comment - new National Archives of Australia policy - Building Trust in the Public Record. The new policy will take effect from 1 January 2021 and will follow the Digital Continuity 2020 policy (DC2020) which concludes at the end of this year. It seeks to:
• continue to build information management capability and address areas of lower performance in Australian Government agencies
• promote a holistic and strategic approach to governance of information assets, including data
• support key government priorities including digital transformation of service delivery, data-sharing and release, and Australian Public Service reform
• build a public record that can be trusted for current and future uses by government and community.
->> [read more](#)