

LIBRARY SERVICES

January– September 2022

Heather Jenks, Associate Director Library Services
and the Library Services teams



Australian
National
University

The new normal – on and off campus

ANU Library 2022

Library Services

Supporting our community

- Resources purchased and
- made available (physically or digitally) for academics, students and other ANU community members
- Staff working on and off campus
- Services offered both on and off campus
 - Project work, 2 major projects in 2022
 - » ALMA – replacing the Library management system Sierra
 - ALMA went live 2nd August 2022 – Promo and Discovery
 - Huge amount of work undertaken by many SIS staff in order to achieve this go live date
 - More modules to follow
 - » Flood Replacement team
 - Replacement of resources continues, preference is electronic if available
 - Plan in place to order all formats by December



Client Services

Team lead by Tom Foley

- ALMA – Primo and Discovery
 - Client Services staff contributed to the implementation of these modules
- Recruitment of SLA's
 - A call went out for applications from students in their 2nd year at the ANU – largest group of applicants since we started this programme. We now have 8 SLA's on the books to help out with project work across SIS.
- Springshare tools
 - LibChat is being well used, the start of Sem 2 busiest time.

<i>LibChat statistics to date 2022</i>							
Status	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22
Answered	179	183	203	238	163	157	504
Missed	0	5	0	0	0	1	10
Totals	179	188	203	238	163	158	514



Collections Access and Discovery

Welcome Rebecca Barber to the SM2 position

- ALMA – Primo and Discovery
 - Collections Access and Discovery team contributed to the implementation of these modules
- Invoices
 - Part of this work has been working with ANU Finance to introduce ES Financials for the invoicing – our previous invoicing routine had been a work around solution



Document Delivery

Thanks to
Amanda
Valent taking
over the team
while Katy
Najafi is
seconded to
the Project
Management
position

- ALMA – Rapido
 - Alongside the work on both the Primo and Discovery modules, the Document Supply and Delivery team contributed to the implementation of this module
- ArticleReach and Bonus+
 - Both of these services were turned off in Sierra and there was work involved in contacting all the partner libraries to ensure they were aware ANU Library was no longer a member, plus work was required with the vendor of these systems



Flood Replacement Team

Team lead by Luciana Panei

- ALMA – Primo and Discovery
 - Flood Replacement team contributed to the implementation of these modules
- Invoices
 - The Flood Replacement team is learning to use the ES Financials system as well
- Resources
 - Continuing to replace resources
- New staff member
 - An additional temporary 1 FTE position was added to the Flood Team –we have welcomed Izabella Huang
- Commemoration of 4th Anniversary of the 2018 flood – Feb 2022
 - The Library Advisory Committee

meet to commemorate the flood event and celebrate the 10 million items that have been added to the collections. Mud cake provided to all staff and Committee members



ACDC

Team lead by Terra Starbird

- Academic Integrity
 - A program to familiarise students with the concept of Academic Integrity was held in April
 - A further program to familiarise and update ANU academics with Academic Integrity was held in August
- New staff member
 - We welcome Caroline Henderson-Brooks and congratulate Bhavni Kanna and Dilnoza Ubaydullaeva on their new contracts as Learning Advisers
- ACDC Review – action plan item
 - Drafting of the Information & Academic Literacies Practice Framework has begun



Huge thanks to our wonderful staff who volunteered to represent SIS for the ANU Open day last Saturday



Amazing work being done in difficult times by many teams across SIS including the Library – we aim to have happy well informed library users and on the whole that is what we have. Well done to all involved – front of house and back of house, those who order and check in, those who link and provide access, those who help with access and discovery, those who act as guides and teachers and to those who move the physical “things” – well done to each and every one of you. Congratulations to the teams.



THANK YOU

Contact Us

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