



# Reshaping Library services

Heather Jenks

Associate Director, Library Services

ANU Library

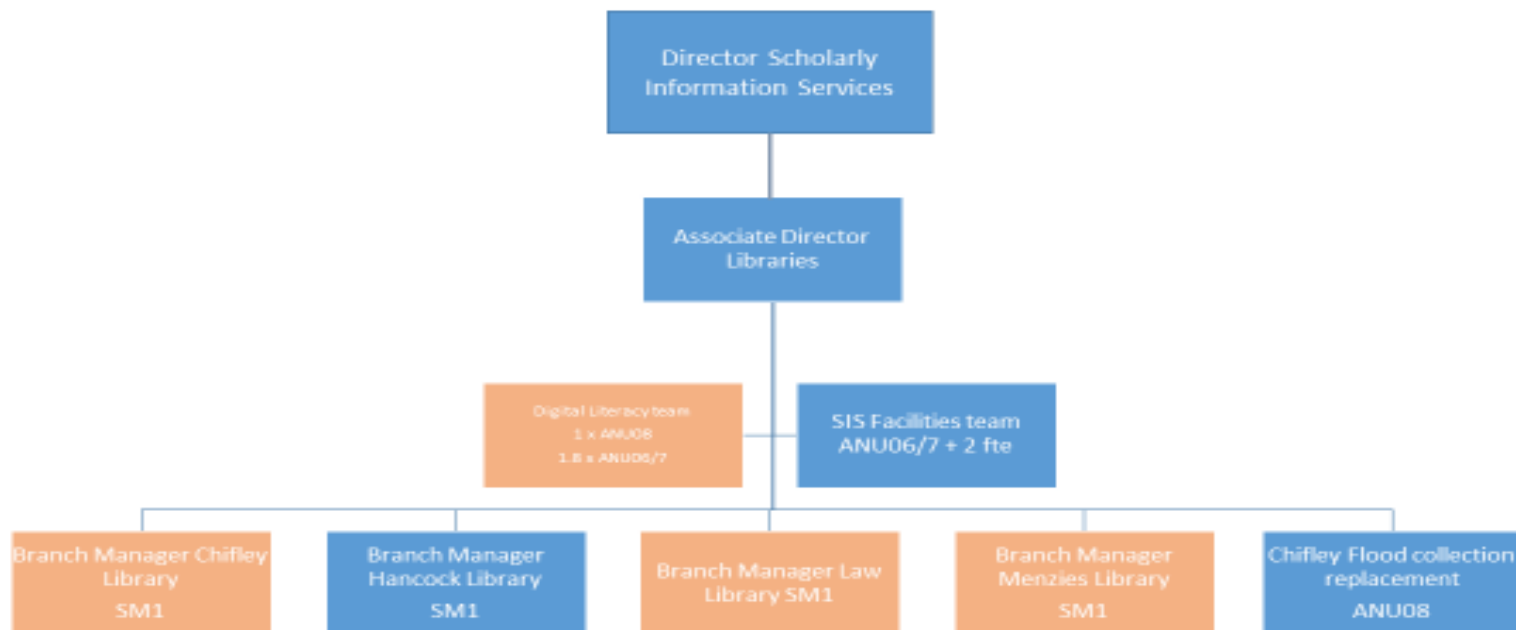
[heather.jenks@anu.edu.au](mailto:heather.jenks@anu.edu.au)

## The why ....

- COVID19
- Voluntary severance
- Changes in service delivery – analog to digital
- Budget constraints



### ANU Library Organisational Chart – Library Services current



Orange = voluntary separation

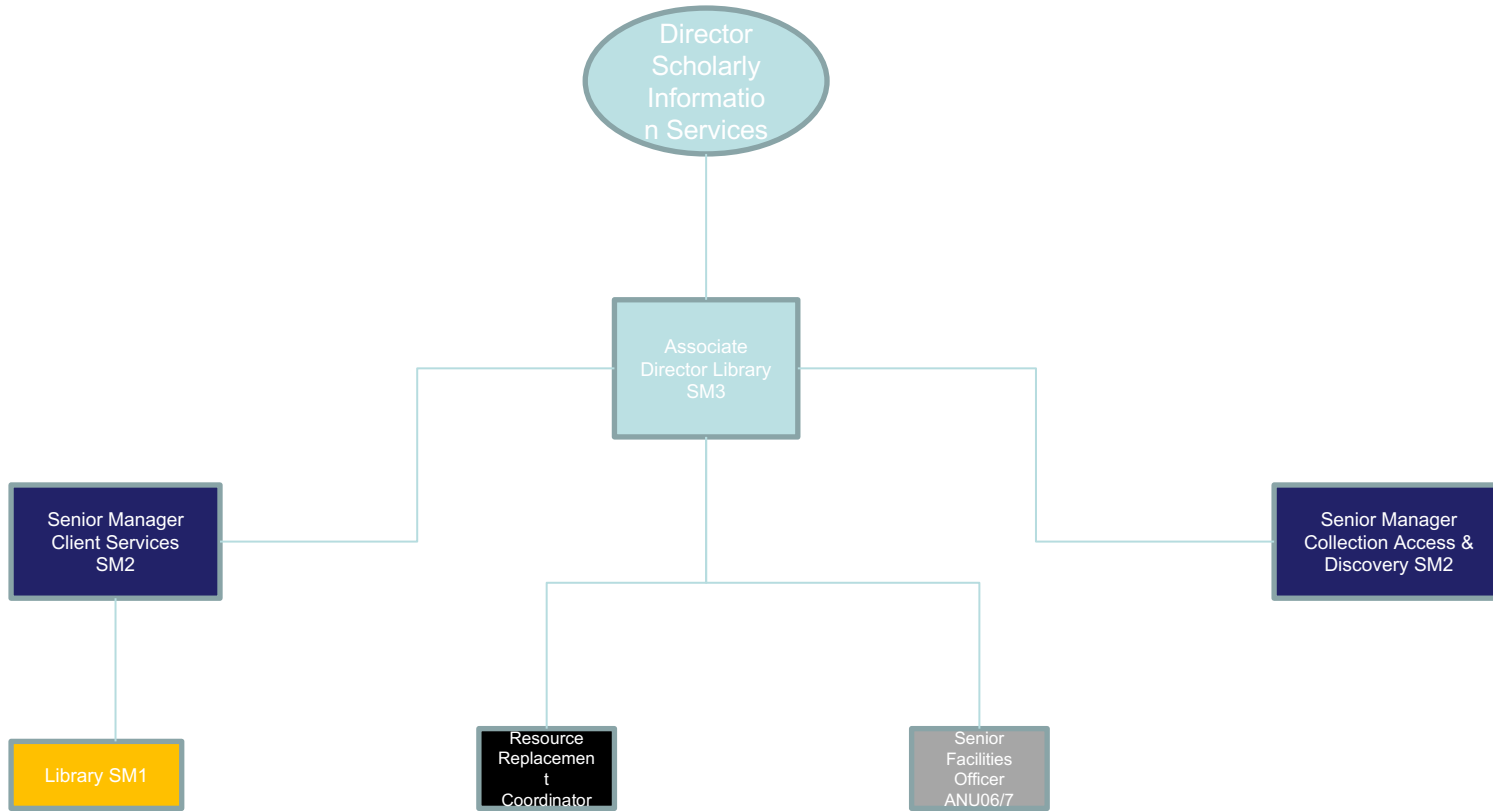
## The how ....

- 3 Branch Managers have left
- Utilising this opportunity to reshape the Library system post VS, by changes in reporting lines
- Working within the University's guidelines to re-energise areas post the voluntary severance round
- Realignment that reflects two streams within the Library
- Creation of two new positions to lead these streams

## The who ....

### **The Library staff –**

- All Library services are part of this transformative process
- Our services are fundamentally around collections – acquiring them, providing access to them and providing reference/research support plus increasing digital capabilities
- Creation of the streams and teams concept



ANU Library Organisational Chart – Library Services Senior Management

## The when ....

- It is happening **now**
- Reporting lines for many have already changed – these first changes were from necessity post the VS
- Some reporting lines will change again once the two new Senior Manager positions are in place
- Further work to be done on the formation of the teams



Any questions?





Thank you