



# SIS staff meeting November 2018

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# 2017

- Flood
- Planning
- Great service
- Many challenges for us all

# Achievements January – September 2018

Library	Jan – Sept 2018	Jan – Sept 2017	Differences
New titles Library	2187	3290	-33.5%
No. print loans	113,432	143,756	-21.1%
Number of uses (downloads/searches)	6,689,275	6,058,828	10.4%
Number of enquiries	32,755	39,375	-16.8%
Total number of visitors to library buildings	1,085,072	1,157,808	-6.3%



<b>Archives</b>			
New Collections	385 metres	307.6 metres	25.1%
Collection use - Physical	13,024	14,607	-10.8%
Archive enquiries	1,236	1,219	1.9%
<b>Records</b>			
Folders (new non- staff/student)	1,093	2,583	-57.7%
No. of records created	56,064	49,529	13.2%
Use of records (Views)	170,417	216,299	21.2%



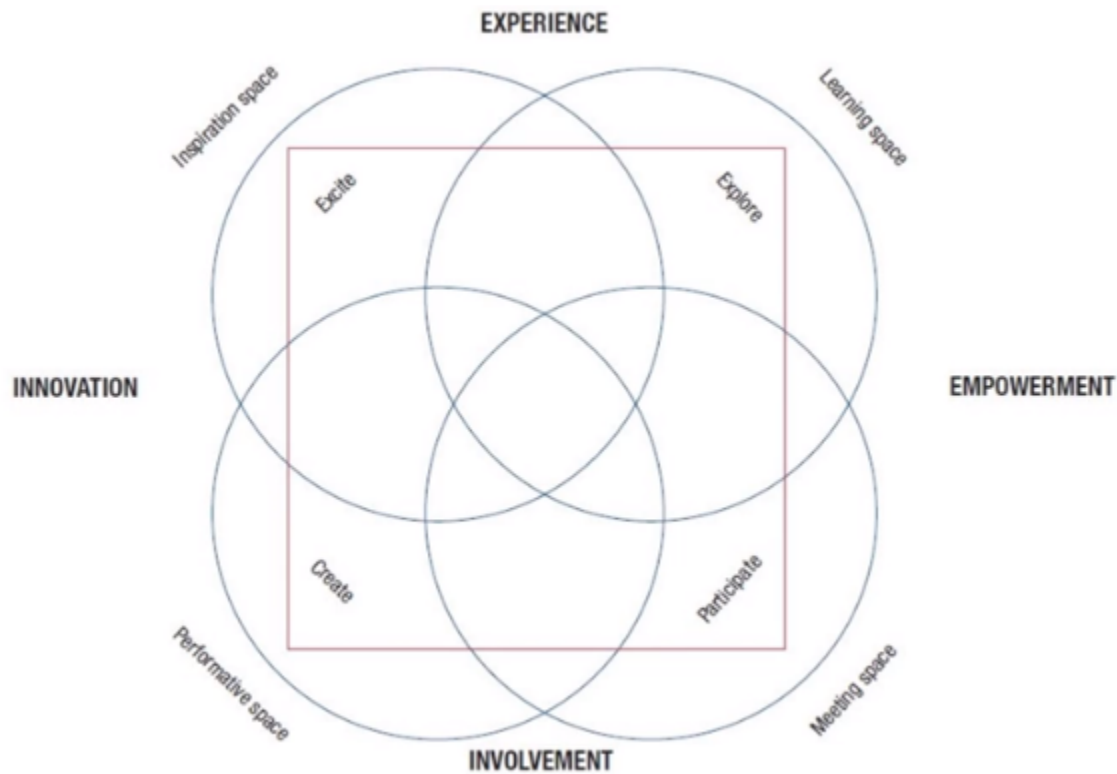
<b>ANU-Press</b>			
Number of titles published	43	24	79.2%
Usage Downloads	2,298,682	1,084,407	111.9%
<b>ANU Open Research – research</b>			
Collection size	92,557	84,420	9.6%
Usage (Downloads)	1,224,279	658,403	93%



Research and Information Skills			
Number of Attendees – face to face	9,374	8,741	7.2%

How to guides page views	43,678	40,148	8.8%
Number of Courses – face to face	617	624	-1.12%

# Space (and clients), the final frontier







# Students

## Postgraduates



Average daily visitation during term 4,500 per day

Books used within libraries (and not borrowed) over 1 million per annum

Key unmet needs:

- I can find a place in the Library to work in a group when I need to
- A computer is available when I need one
- I can find a quiet place in the Library to study when I need to
- Printing, scanning and photocopying facilities in the Library meet my needs

## Undergraduates



# Trends

- Deep digital and innovative uses of collection
- Research career support – capabilities for the new world
- Spaces that support writing and collaboration

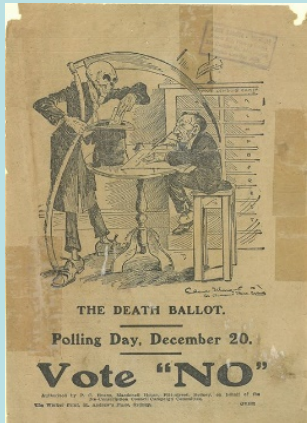
Increased technology for collection use and learning

Innovative spaces that support group learning and collaboration

Inspiring spaces where research, collections and enquiry blossom

- Collaborative spaces
- Digital learning support (eg multimedia, use of online lectures, problem based learning)
- Spaces that support writing and collaboration

# Academics



High users of exhibitions and displays

High users of material within the library

Collaborators in activities to enhance access to hidden collections

Key unmet needs:

- Easy access to collection for borrowing and use
- Archive and special collection knowledge
- Quiet place in the Library to study
- Facilities and support for digital scholarship eg data and text matching, innovative use of collections



# Trends

- **Seeking support for deep digital and innovative uses of collection for teaching and research**
- **Digital learning support (eg multimedia, use of online lectures, problem based learning)**
- **Digital research capabilities for the new world**
- **Spaces that support collaboration**

# ACT and wider community



Access exhibitions and displays

Attend lectures and events (roughly 350 attend per annum) the Symposium on the future of the scholarly monograph, annual Noel Butlin Lecture, launches

Key unmet needs:

- Engagement with Alumni for events and collection knowledge
- Archive and special collection access



# University



**Student experience is lowest in all ANZ and IARU universities**

**Significant student and academic dissatisfaction**

**Facilities reflect 1960s needs and have not kept pace with university changes**

**Collection damage results in loss of access to resources and additional costs**

**Key unmet needs:**

- **Efficiencies in collection management**
- **Productivity for users through a single library**
- **Exposure of ANU research resources and research**



# And clients

Owls



Bower birds



Storks (nesters)



Hummingbirds

